

**Thank you for booking a trip to Nepal with Himalayan Sunrise, in partnership with Samunnat Nepal and Project Didi Australia!**

Which trip would you like to book?

- Wednesday 14 October - Saturday 31 October 2026 (Western Nepal)
- Saturday 14 November - Sunday 29 November 2026 (Eastern Nepal)

Please complete this booking form and email it to [projectdidiaustralia@gmail.com](mailto:projectdidiaustralia@gmail.com).

The transfer of US\$300 will secure your booking. Please reference the transfer with your last name.

- **Account Name:** Himalayan Sunrise Trekking & Expeditions (P) Ltd.
- **Bank:** Nepal Investment Bank, Durbar Marg, Kathmandu Nepal.
- **Postal Code:** 44600
- **State/ Province/Country:** Bagmati, Nepal.
- **SWIFT CODE:** NIBLNPK
- **Account Number:** 00101010268486
- **Currency:** \$ USD
- **Phone No:** +977 1 4822706
- **Mobile No:** +977 1 9841 60 24 24

## YOUR DETAILS

Please provide your details as they appear on your passport.

PERSONAL DETAILS	
Full name	
Preferred name	
Date of birth	
PASSPORT DETAILS	
Passport number	
Nationality	
Expiry date	
CONTACT DETAILS	
Phone number <i>Please include area code</i>	

<b>Email</b>	
<b>HOME ADDRESS</b>	
<b>House/unit number</b>	
<b>Street</b>	
<b>Suburb</b>	
<b>Postcode</b>	
<b>Country</b>	
<b>EMERGENCY CONTACT</b>	
<b>Name</b>	
<b>Phone number</b> <i>Please include area code</i>	
<b>Email</b>	
<b>ADDITIONAL INFORMATION</b>	
<b>Dietary requirements</b>	
<b>Would you like a private room?</b>  Single supplement: Western Nepal: US \$300; Eastern Nepal: US \$280	Yes No, happy with twin share
<b>If you selected twin share, please indicate who you would like to share a room with, if applicable.</b>	

Please carefully read the Terms & Conditions. By signing this form, I acknowledge that:

- I have read, understood and accepted Himalayan Sunrise Trekking & Expeditions (p) Ltd. Terms & Conditions.
- I must complete a medical form or provide a medical clearance from a qualified medical practitioner as a condition of booking.
- I must provide evidence of comprehensive travel insurance covering all activities of the trip.

- I understand the tour is subject to changes or cancellation in response to travel advice from the Australian Department of Foreign Affairs and Trade (DFAT), local authorities in Nepal and other unforeseen circumstances.
- I understand a US\$300 non-refundable, non-transferrable deposit is required to book.

If the participant is under 18 years of age, the booking form must be signed by a parent or guardian.

**SIGNATURE:**

**FULL NAME:**

**DATE:**

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SIGNATURE OF PARENT/GUARDIAN:

NAME OF PARENT/GUARDIAN:

PHONE NUMBER OF PARENT/GUARDIAN:

EMAIL OF PARENT/GUARDIAN:

## **TERMS & CONDITIONS**

### **THE CONTRACT**

These Booking Terms and Conditions contain important information. It is essential that you carefully read and understand them. The Booking Conditions constitute a legally binding contract between Himalayan Sunrise Trekking & Expeditions (p) Ltd., hereunder known as HS, and you for the services provided and set out the basis of our legal relationship. By booking with us and paying a deposit as per amounts indicated, or full payment, you acknowledge that you have read, understood and agree to be legally bound by these Booking Conditions. Acceptance of your booking will be confirmed in writing to you, and a contract comes into existence on the date shown on your confirmation letter or email.

#### **1) PRICES AND VALIDITY**

Prices are based on costs and exchange rates at the time of publication. HS reserves the right to adjust prices whether or not you have already made full payment. We will do everything within our control not to adjust prices and will generally only amend prices in the event of marked fluctuations in exchange rates, and other operating costs on which prices are based. Airfares (except when otherwise stated), passport and visa fees, travel insurance, excess baggage charges, airport taxes, gratuities to leaders and guides, extra meals, laundry, alcoholic drinks, medical expenses, optional activities and trips, and any items of a personal nature are not included in your trip price.

#### **2) YOUR TRIP AND ASSUMPTION OF RISK**

You may be travelling to regions where standards of accommodation, transport, safety, hygiene, medical facilities and other infrastructure may, at times, not be of the standard that you are used to at home. By booking with us you acknowledge that participation in these trips involves inherent risks that may not be present in the case of conventional or less demanding holidays. These risks include, without limitation, the possibility of injury or death, psychological trauma, disease, loss or damage to property, inconvenience and discomfort. The possibility of experiencing all or some of these risks is likely to be higher if participation in a trip involves visiting remote or unstable regions, or regions where there is dangerous wildlife. When assessing whether trips will operate, HS uses information from our local providers in conjunction with advice from the Government of Nepal. However, it is your responsibility to accustom yourself with the travel advice provided by the relevant government travel advisory in your home country (e.g. Department of Foreign Affairs and Trade Smartraveller in Australia), before commencing the trip. By booking with HS you acknowledge your decision to travel is made after due consideration of relevant travel information that may be made available at any time.

#### **3) EXCLUSION OF LIABILITY**

In some circumstances, HS engages service providers when making arrangements for your trip. Where HS directly provides services, it will do so with due care and skill. HS is not responsible for the acts and omissions of others, including tour guides, airlines and accommodation providers or for any loss,

damage, death, injury or expense (including loss of money paid in advance), which you may incur as a consequence of the acts and omissions of others. You warrant that you have not relied on any representation made by HS or any travel agent or other Representative, which has not been stated expressly on our website or that of our partners (Samunnat Nepal Inc and Project Didi Australia). HS will not accept responsibility or liability if you contravene any law or regulation of any country or region visited. Any independent arrangements that you make that are not part of the HS trip (including pre- and post-accommodation) are entirely at your own risk and HS cannot and does not give you any assurance, representation or warranty in connection with any such arrangements. To the fullest extent permitted by law and subject to the exception set out below, HS does not accept liability for any loss, death, injury or damage, however caused (including through negligence), which you may directly or indirectly suffer in connection with or arising from this contract or your participation in a trip, or in respect of a failure or omission on the part of HS to comply with its obligations under this contract, or in respect of any other conduct that HS undertakes in connection with a trip. To the fullest extent permitted by law and subject to the exception set out below, you also agree to release HS and its officers, employees, agents and representatives from all costs, liability, loss and damage incurred by you in connection with your participation in any trip, and waive any associated claims that you may have against HS or its representatives as a result of your participation in any trip. To the fullest extent permitted by law and subject to the exception set out below, any condition or warranty, which would otherwise be implied in these Booking Conditions is excluded. Where legislation implies any condition or warranty, and that legislation prohibits us from excluding or modifying the application of, or our liability under, any such condition or warranty, that condition or warranty will be deemed included but our liability will be limited for a breach of that condition or warranty to one or more of the following: (a) if the breach relates to goods, (i) the replacement of the goods or the supply of equivalent goods, (ii) the repair of such goods, (iii) the payment of the cost of replacing the goods or of acquiring equivalent goods or (iv) the payment of the cost of having the goods repaired; and (b) if the breach relates to services, (i) the supplying of the services again or (ii) the payment of the cost of having the services supplied again.

#### **EXCEPTION**

The 'Exclusion of Liability' section set out in these Booking Conditions does not attempt or purport to exclude, restrict or modify liability arising under, or remedies that may be available to you, pursuant to legislation where the exclusion, restriction or modification of liability or remedies is not permitted.

#### **4) PAYMENT TERMS**

##### **DEPOSIT**

A non-refundable, non-transferrable deposit of US\$300 is required to secure your booking. Deposits are due within 7 days of making your booking to secure your reservation. Failure to pay the deposit on time may result in your booking being cancelled. Payment of a deposit constitutes acceptance of these Terms and Conditions.

#### **FINAL PAYMENT**

Final payment for most of our tours is due 60 days (approximately 2 months) prior to departure. Exceptions to this are bookings made less than 60 days prior to departure whereupon full payment is required within 72 hrs, or by sale-end date. If you fail to meet payment conditions HS reserves the right to cancel the booking and apply the appropriate cancellation charges. Late payment may result in late issue of documentation that will not be issued until we are in receipt of payment in full.

#### **5) AMENDMENTS**

Except as stated below, no fee will be charged for the first amendment or to extend an existing booking. Any additional charges applied by suppliers are payable by the customer and will be charged to your account.

#### **ADDITIONAL CHARGES**

Additional charges may be in addition to any other amendment fee charged by our suppliers and passed on to you.

Due to the costs of communication and provision of documents a charge will apply for the following services:

- Booking: US\$50 for any booking made less than 7 days prior to departure from Australia. Full payment is required on booking.
- Document re-issue Fee: US\$50 for any amendment made that necessitates re-issue of documents.

#### **INVOICE ERRORS OR OMISSIONS**

We reserve the right to correct any errors in rates quoted or calculated for any service, notwithstanding that the invoice may have been paid in full. All confirmed bookings are issued with an invoice detailing the services booked. If any service is still on request this will be indicated on the invoice. It is the responsibility of the travel agent and client to ensure all invoice details are correct and the client acknowledges all cancellation conditions.

#### **DOCUMENTATION**

Any relevant travel documentation will be issued when we are in receipt of payment in full. Issuance of documentation does not absolve responsibility for any outstanding payments due.

#### **6) CANCELLATIONS**

All cancellations must be made in writing to HS and include:

- Your full name as on your passport
- Passport details
- Reason for cancellation
- Requested amount for refund

No responsibility is taken for cancellations of hotel bookings or other services made directly by the client or the client's travel agent, regardless of whether written proof is given.

#### **CANCELLATION FEES**

Deposits are non-refundable and non-transferable, so please think carefully before booking. Cancellation, after you have paid the balance, will attract charges as followed:

- Between 60 and 45 days prior to departure - 50% of the total trip cost.
- 44 days or less - 100% of the total trip cost. Depending on your reason for cancellation, these charges may be recoverable on your insurance policy.

#### **SUPPLIER CANCELLATION FEES**

Supplier cancellation charges may be in addition to the charges outlined above. Supplier charges are based on the commencing date and cost of each confirmed arrangement. Actual cancellation charges may vary as they are based on the amount levied on HS by suppliers at the time of cancellation. Charges may be up to 100% of the cost paid. NO SHOW If you fail to check-in at your designated hotel as confirmed, 100% No Show Fee will be charged.

#### **REFUNDS**

Once you have commenced the trip a refund will not be given for any service or accommodation not used by you due to late arrival, early departure, or by choice. This includes the failure of any transportation to operate as scheduled. HS does not authorise any suppliers, including hotel management, to promise refunds on our behalf. No refund applies if the cost of your trip is reduced after final payment is made.

#### **COSTS NOT INCLUDED IN PRICES SHOWN**

Airfares and transfers unless otherwise stated, visa and passport costs, travel insurance, vaccination and medical expenses, excess baggage, airport departure taxes, local government taxes and charges such as bed tax and city tax, laundry, postage, phone calls, internet charges, alcoholic beverages, items of a personal nature, tips and meals not mentioned on itinerary.

#### **7) CHANGES TO YOUR TRIP**

Tours may be changed or cancelled in response to travel advice issued by the Australian Department of Foreign Affairs and Trade (DFAT), guidance from local authorities in Nepal, or other unforeseen circumstances, including weather events or political unrest. While every effort will be made to operate tours as described, changes may be required in the interest of safety, logistics or time constraints.

If HS is required to cancel or significantly alter a tour, an alternative trip of a similar nature, standard and cost will be offered where possible. Any tour fees paid to date, including your deposit, will be transferred to the alternative trip. The alternative trip may operate at a later date or in a different location within Nepal.

If the alternative trip is not suitable, you may elect to retain a credit with HS for use on a future trip. Should you choose not to accept an alternative trip or credit, standard cancellation fees will apply (see Section 6). Deposits remain non-refundable and non-transferable.

It is your responsibility to ensure that your travel insurance provides adequate cover for tour changes, delays or cancellations.

#### 8) AUTHORITY OF THE LEADER

At all times the decision of the tour leader will be final on all matters likely to affect the safety and well-being of the trip. This includes any decision that the leader makes about your on-going participation in the trip or certain activities that comprise part of the trip. If you fail to comply with a decision made by a leader, or interfere with the well-being of the group, then the leader reserves the right to terminate this contract and order you to leave the tour immediately, with no right of refund.

#### 9) COMPLAINTS

If you have any complaint about your trip, you must make it known at the earliest opportunity to HS who will take all reasonable steps to take appropriate action. If at the end of the trip you feel your complaint has not been properly dealt with you must notify us in writing within 30 days of the end of your trip.

#### 10) TRAVEL INSURANCE

It is a condition of booking, and your responsibility, to obtain and maintain comprehensive travel insurance for the full duration of the tour. Your insurance must cover, at a minimum, illness, pre-existing medical conditions, injury, death, loss of baggage and personal items, emergency evacuation, cancellation and curtailment.

You must provide satisfactory evidence of comprehensive travel insurance covering all activities of the trip to HS prior to departure. If you fail to provide such evidence for any reason, HS may, at its discretion, cancel your booking and refund the tour price paid, less the deposit, applicable cancellation fees and any other non-recoverable costs incurred by HS.

#### 11) PASSPORT AND VISAS

It is your responsibility that you carry a valid passport and have obtained the appropriate visas. Please ensure that your passport is valid for 6 months beyond the duration of your return travel date. Please note formal authorisation must be provided for minors under 18 years travelling without a birth parent with same surname.

#### 12) HEALTH, FITNESS, AND AGE LIMITS

You must be in good health and physical condition to participate on the trip. Trips include prolonged periods of walking on uneven ground and take place in areas where there may be restricted access to normal medical services or hospital facilities for serious problems. It is a condition of booking a trip with HS, that you complete a medical declaration, advising HS of any pre-existing condition that might reasonably be expected to increase the risk of you requiring medical attention, or that might affect the normal conduct of a tour and the enjoyment of other trip members. If you do not wish to complete a medical declaration, you will be required to provide a medical clearance to participate on the trip from a qualified medical practitioner. HS reserves the right, at its reasonable discretion, to cancel

your booking and refund the money paid by you, less any unrecoverable costs. HS also reserves the right to cancel your participation in a trip at any time, including after the commencement of your trip, with no right of refund if your condition could be reasonably expected to affect the normal conduct of the trip and the enjoyment of other trip members. A legal guardian must accompany all travellers under the age of 18 years. If you have a question regarding age and suitability, please contact HS for further advice. HS cannot take responsibility for any injury or death under any circumstances.

#### 13) PUBLICITY

HS and its partners (Samunnat Inc. and Project Didi Australia) may use images of you taken during the trip for publicity and promotion purposes only, through whatever medium it chooses. If you do not wish identifying images of you being used please notify HS or its partners prior to the trip.

#### 14) PRIVACY

In order to be able to supply a service to you, HS will need to collect certain information from you, some of which may be of a personal nature. The information may be disclosed to, or collected on our behalf by our partners (Samunnat Inc. and Project Didi Australia) to enable the services to be provided, but will not be used by them for any other purpose. Please contact HS for further information.

#### 15) WHEN YOU GET TO NEPAL

##### TIPPING

Our prices do not include tips unless stated otherwise. Tipping tour drivers and guides is normal practice in Nepal. We recommend bringing 10% of the trip costs for tips, which are pooled and divided between the tour team.

##### OVERBOOKING

In the tourism industry there is a chance of overbooking, especially by airlines and hotels. Client/s accept that any claim arising from overbooking may only be made against the airline or hotel concerned. Without prejudice to the foregoing, HS will take every possible action to protect the client's interest should such an overbooking or similar occur.

**16) GENERAL RESPONSIBILITY:** 'The Company' means Himalayan Sunrise Trekking & Expeditions (p) Ltd.

##### WEBSITE AND BROCHURE CONTENT

Every effort has been made to ensure that the website and brochures are accurate at the time of printing and The Company shall not be liable for any injury, damage or loss caused by any unintended inaccuracy. If for reasons beyond The Company's control, and if The Company determines in the interest of safety and security or for operational reasons to change your package arrangements, modify or cancel scheduled services and/or accommodation, either in whole or in part we reserve the right to do so, and will endeavour to provide alternative arrangements of the same standard as that originally booked.

##### COMPANY RESPONSIBILITY

HS is not in itself a hotelier, nor do we own aircraft, hotels, coaches or cruises. The services that The Company supplies consist of arranging and coordinating accommodation, tours and transfers, making bookings and guiding trips. We exercise every care in the selection of reputable airlines, coach operators, hotels and other suppliers of the various travel services used in these tours. It is important to note, therefore, that all bookings with HS are subject to the terms and conditions and limitations of liability imposed by airlines, hoteliers, and other service providers including but not limited to shipping, rail, car hire and restaurant operators, whose services we utilise, some of which limit or exclude liability in respect of death, personal injury, delay and loss or damage of baggage. We always do our best to ensure that your travel arrangements are satisfactory, and we accept liability for, but only to the extent of, any loss or damage sustained by you as the result of our negligence, or that of our employees or agents. However, The Company does not accept any liability of whatever nature for the acts, omissions or default whether negligent or otherwise, of those airlines, shipping and cruise companies, hoteliers or other persons providing services in connection with your tour arrangements pursuant to a contract between themselves and yourself (which may be evidenced in writing by the issue of a ticket, voucher, coupon or the like) and over which The Company has no direct and exclusive control. The Company does not accept responsibility in contract or in tort (actionable wrong) for any injury, damage, loss, delay, additional expenses or inconvenience caused directly or indirectly by force majeure or other events which is beyond its control, or which are not preventable by reasonable diligence on the part of The Company, including but not limited to war, civil disturbance, fire, flood, unusually severe weather, acts of God, acts of Government or any other authorities, accidents to, or failure of machinery or equipment, or industrial action (whether or not involving our employees and even though such actions may be settled by acceding to the demands of a labour group).

#### **CLIENTS' RESPONSIBILITY**

You should familiarise yourself with any health or visa requirements that may be applicable in Nepal, and you shall be responsible for all entry, exit, health and other documents required by law, regulations, orders, demands or requirements of the countries visited or transited. You shall carry a valid passport at all times. Passport, visa and vaccination requirements are not our responsibility and we are not liable for any loss or expense due to your failure to comply with the above. It remains your responsibility to ensure that these documents are in order and to meet any additional costs incurred (whether by the client or by HS on the client's behalf) as a result of failure to comply with such requirements. You accept that you may be travelling through areas of political or climatic instability, high altitude and remote areas without proper medical services, and accept the associated risks. The making of a booking constitutes your acceptance of all booking terms and conditions as described herein and forms the basis of your contract with HS.

Disclaimer: HS cannot be held responsible for errors and reserves the right to make changes to the prices, dates and itineraries. All prices are subject to seasonality, availability as

well as other conditions. All prices may therefore fluctuate and may change without notice.